



Regence BlueShield of Idaho is an Independent
Licensee of the Blue Cross and Blue Shield Association

P.O. Box 1106
Lewiston, ID 83501

May 2011

HealthSense 65 medical record audit

Dear Physician and other health care professional:

Regence BlueShield of Idaho was recently notified that we are subject to an audit by the Centers for Medicare & Medicaid Services (CMS), focused on our former HealthSense 65 product and claims submitted from 2004 to 2008. As a result, we are asking for your cooperation in providing medical records to complete the required medical record review resulting from this audit.

In order to meet the audit timeframes, we have retained the services of The Coding Source, LLC. to conduct the medical record reviews for this project. A representative from The Coding Source, LLC. will call your office to coordinate the review. Here is what you can expect:

- The Coding Source, LLC. will fax a list of patient names/medical records that will be reviewed. Once you receive this list, please pull the requested medical records.
- Please fax the requested medical record documentation to the secure, toll-free fax number provided by The Coding Source, LLC. within five business days of receiving their request.

Regence has executed a confidentiality agreement with The Coding Source, LLC. and their employees on behalf of our physicians, other health care professionals, facilities and members. Any information shared during audit activities and reviews will be kept in strict confidence, in accordance with all applicable State and Federal laws and Health Insurance Portability and Accountability Act (HIPAA) requirements regarding patient confidentiality.

If you have any questions regarding this audit, please contact your provider consultant. Contact information is available on our *Provider Web Site* at www.id.regence.com/physician. Thank you in advance for your cooperation.

Sincerely,

Scott W. Clement
Vice President
Provider Services