



March 7, 2007

In response to member feedback, we have made some big improvements to myRegence.com's Provider Search tool. Starting today, our members will have a better experience when using this tool. They'll find it easier to use, with clearer, more relevant results when searching for a provider, facility or pharmacy.

Check out the new updates:

- **Quick Search functionality:** Much like a Google search that sorts by relevance, you can now find doctors, practitioners, hospitals and more just by typing in a name, specialty, location or other keyword (e.g., "Seattle dentist").
- **Improved Advanced Search functionality:** The updated advanced search now allows you to search by network, location (city/state/county/zip) and specific distance from an address.
- **New Google map:** Don't get lost! Get a map for the provider or facility you are visiting.
- **Improved Provider Detail information:** Want to find out more about a provider? The details for each provider are better displayed and easier to read.
- **Multiple Network Level indicators:** If a provider offers services for medical and mental health, for example, you will see the network level (indicated by \$ sign) for both of those.

MyRegence.com is one of the best avenues we have for creating a great experience for our members. Based on our Engine philosophy, this means delivering the best possible information, advice and tools to navigate the health care system.