



RegenceRx® partners with Prospective Health Services

RegenceRx has partnered with a new pharmacy claims processing vendor, Prospective Health Services (PHS), a division of RelayHealth®. PHS replaces Argus, the previous pharmacy claims vendor for Regence.

PHS will provide increased flexibility in coding of pharmacy benefit designs, such as the complexity of Medicare accumulators. This will allow us to improve our coding and configuration for new benefit designs, as well as other existing functionality.

Pharmacy Services has been working through a detailed implementation plan including various activities such as pharmacy education, correspondence and parallel processing of claims data to identify and correct any potential issues.

This move occurred for our Regence members in mid December 2008. Medicare and HSA 2.0 business will transition on January 1, 2009.

Information and resources available to you related to this change are posted in [Agent Center](#), [Employer Center](#) and on our [RegenceRx](#) website.

If you have questions regarding this transition contact your local [Regence Sales contact](#).



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Agent Insight