



Inclement Weather Impacts

The recent and in some cases still current winter inclement weather has touched all Regence locations throughout our four-state area of Idaho, Oregon, Washington and Utah.

And as you know, we rely on employees in all four states for efficiency measures that help all of us serve our members to the best of our ability.

Some of the membership and agent/broker processing functions occur in our western Washington and Oregon locations. Unfortunately, many of those locations have been closed because of the inclement weather not normally experienced in those areas.

Because of those closures, we are experiencing delays in some of the above mentioned functions. Please know we are working diligently to catch up on those functions that have fallen behind courtesy of Mother Nature. Also know we are implementing safeguards to ensure that if and when these disruptions occur in the future, we'll be prepared to handle them without delays in our business.

As always, thanks for your patience as we continue to work with you to serve our members. If you have clients that are significantly impacted by these delays, we ask that you contact your local [Sales Representative](#). We will work with you to expedite processing in cases where members are adversely affected.

Thank you.